

CHAMPVA

Bent County / Veterans Services

CHAMPVA Benefits

Civilian Health and Medical Program of the Department of Veterans Affairs

Overview

CHAMPVA is a healthcare benefits program for:

Dependents of veterans who have been rated by the VA as having a total and permanent disability,

Survivors of veterans who died from VA-rated service-connected conditions, or who at the time of death, were rated permanently and totally disabled from a VA-rated service-connected condition; and

Survivors of persons who died in the line of duty and not due to misconduct who are not otherwise entitled to DOD Tricare benefits. Under CHAMPVA, VA shares the cost of covered healthcare services and supplies with eligible beneficiaries.

The administration of CHAMPVA is centralized to the Health Administration Center in Denver, Colorado.

Due to the similarity between CHAMPVA and TRICARE (formally known as CHAMPUS-a program administered by the Department of Defense for military retirees as well as families of active duty, retired, and deceased service members), the two programs are easily and often mistaken for each other. Please note that CHAMPVA is separate from TRICARE and that there are distinct differences between them.

How to Learn More About CHAMPVA Before Your Card Arrives

If you have access to the internet, you can read more about CHAPVA by checking out the Fact Sheets on their web site.

CHAMPVA Website

Contact Information:

Communicating with the CHAMPVA

CHAMPVA is managed by the VA's Health Administration Center.

You can call them at 800-733-8387, Monday through Friday from 8:15 AM to 6:00 PM Eastern Time.

You can e-mail them at hac.inq@med.va.gov. E-mail is the best way to communicate with them if you have this capability.

If you have a general question (other than one regarding an application) an appeal or if need to file a claim for reimbursement for health care and the claim is older than one year, please send your request to:

VA Health Administration Center

CHAMPVA

P. O. Box 65023

Denver, CO 80206-9023

For submitting new (less than one year old) health care claims only, please use:

CHAMPVA Claims

P. O. Box 65024

Denver, CO 80206-9024

Benefits

In general, CHAMPVA covers most healthcare services and supplies that are medically and psychologically necessary. Upon confirmation of eligibility, applicants will receive program material that specifically addresses covered and non-covered services and supplies.

General Exclusions

Services determined by the VA to be medically unnecessary

Care as part of a grant, study, or research program

Care considered experimental or investigational

Care for persons eligible for benefits under other government agency programs, except Medicaid and State Victims of Crime

Compensation programs

Care for which the beneficiary is not obligated to pay, such as services obtained at a health fair

Care provided outside the scope of the provider's license or certification

Custodial, domiciliary or rest cures

Dental care except treatment, related to certain covered medical conditions

Medications that do not require a prescription (insulin excluded)

Personal comfort and convenience items

Services rendered by providers suspended or sanctioned by other Federal entities